

ANGELICA SOLEIL MOUSSET

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EDUCATION

December 2014

Bachelor of Arts: Psychology

Florida International University - Miami, FL

- Coursework in Criminal Justice and Criminology
- Sociology and Psychology coursework
- Coursework includes: Speech and Communication, Sociology and Psychology
- Recipient of Bright Futures Scholarship

May 2010

Associates in Arts Degree:

Hillsborough Community College - Tampa, FL

June 2006

High School Diploma:

Wharton High School -

Bright Futures Scholar and Member of National Honor Roll Society

WORK HISTORY

01/2013 to 04/2024

Manager/ Event Coordinator

The River Seafood and Oyster Bar - Miami, FL

- Maintain excellent guest service skills in any given situation.
- Interact professionally in a multi-cultural environment.
- Consolidate steps to manage time efficiently.
- Coordinate with large up-scale parties.
- Greeting guests and taking reservations in a professional manner.

06/2012 to 12/2012

Behavioral Health Technician

Operation PAR Academy - Pinellas Park, FL

- Mentored and guided adolescent clients in a firm and consistent manner.
- Used verbal de-escalation techniques to diffuse situations with clients.
- Completed and filed progress notes in appropriate binders.
- E-mailed shift reports to all necessary parties.
- Obtained and prepared urinalysis for drug screening.
- Staffed with other behavioral techs on progressive interventions and sanctions.
- Performed room searches and/or client searches for contraband.

06/2008 to 06/2012

Server

The Cheesecake Factory - Tampa, FL

- Outstanding sales performance and execution of quality service.
- Responsible for daily FOH operations including tracking inventory, and managing cash, resources, & supplies.
- Acted as liaison between servers, chefs and management for seamless staff communication.
- Memorized ingredients and food preparation of over 200 menu items.
- Coordinated service of large upscale parties.

CERTIFICATIONS

CPR Certified *Excellent interpersonal skills and a good command of English

SERV Safe Certification

SKILLS

- ❖ Fluent in English, Spanish and Portuguese
- ❖ Resy
- ❖ Triple Seat
- ❖ Motivational Leader
- ❖ Eager Learner

